

Buyer Workgroup Meeting

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History of Buyer Workgroup Engagement

- Began with a few conference calls in 2017
- Articulated a need for a buyer panel in 2018
- Workgroup meeting in 2019
 - Questionnaire was distributed ahead of 2019 meeting to frame and form the discussion to ensure that it was output oriented

Review of 2019 Discussion

- 1.) Reviewed questionnaire responses
- What's going on at the retail level?
- There is confusion between audits and inspections
- We have state specific audits
- Buyers are adjusting to multiple audits
- Buyer perspective on inspections vs audit.

State Walkthrough



Buyer Walkthrough



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What did we learn?

- Did not know the crazy state variations that exist in inspection and auditing.
- We need to access more buyer opinions.
- Growers have audit fatigue.

Next Steps

- We need to work on outreach to buyers?
 - The community level is the most effective way to do this
- Make a working document for states to update with the regulations on inspection and auditing.
- If state's are not doing an annual certification what are they doing to help growers meet their market access requirements?

Thank You!



FSOP Buyer Handbook Funding

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Buyer Handbook Proposal

- Buyers perspective on audit versus inspection
- Audit fatigue for producers
- Education to buyers is paramount

Long-term Goal of Project

- The *long-term goal* of this project is to provide a sustainable, comprehensive produce safety online handbook that will assistance produce buyers in navigating the range of FSMA audit and inspection schemes that may apply to their supplying producers.
- Intended for buyers but certainly a resource growers can use
- Should help to facilitate communication between buyers and growers

Project's Objectives

- Articulate all relevant state and federal specific produce safety standards and cross-calibrate as needed
- Online Buyer Handbook is developed based on specific produce safety
- Extend the project results through education and outreach
- Evaluate and assess progress and impact

Project's Objectives and Activities

- Articulate all relevant state and federal specific produce safety standards and cross-calibrate as needed
 - Summarize individual state accreditation schemes, FSMA implementation process for states within the Northeast and Federal audit programs and crosscalibrate
 - Summarize existing buyer relevant educational efforts
- Online Buyer Handbook is developed based on specific produce safety
 - Crowd sources with limited fields for account holders to update
 - Prompt annually to confirm accuracy of information

Project's Objectives and Activities

- Extend the project results through education and outreach
 - Educational materials will be created to share at local buyer education events
 - Shared through NECAFS channels and on the Clearinghouse
- Evaluate and assess progress and impact