

# WHAT YOU NEED TO KNOW ABOUT CORONAVIRUS (COVID-19) ON YOUR DAIRY

## What is coronavirus disease 2019 (COVID-19)?

Coronavirus disease 2019 (COVID-19) is a respiratory condition that can spread from person to person. The virus that causes COVID-19 is a new coronavirus that was first identified in the city of Wuhan, China.

## How is COVID-19 spread?

It is likely that the virus that causes COVID-19 emerged from an animal source but is now spreading from person to person. It is believed that the virus spreads mainly among people who are in close contact with each other (within 6 feet) through respiratory droplets that are disseminated when an infected person coughs or sneezes. It may also be possible for a person to contract COVID-19 by touching a surface or object that is hosting the virus and then touching their mouth, nose or possibly their eyes, although this is not believed to be the main way the virus spreads. Learn what is known about the spread of coronavirus-2019 at <https://www.cdc.gov/coronavirus/2019-ncov/about/transmission.html>.

## What are the symptoms of COVID-19?

Patients with COVID-19 experience mild to severe respiratory issues with the following symptoms:

1. Fever
2. Cough
3. Shortness of breath

## What are the serious complications caused by this virus?

Some patients contract pneumonia in both lungs and experience multiple organ failure, and some patients have died.

## What can I do to help protect myself and my coworkers at my dairy?

People can protect themselves from respiratory diseases by taking the following preventive measures every day:

- Avoid close contact with sick people, both on and outside of your dairy.
- Avoid touching your eyes, nose and mouth if your hands have not been washed.

- Wash your hands frequently with soap and water for at least 20 seconds. If soap and water are not available, use a hand sanitizer that contains at least 60% alcohol.
- Wash your hands before you eat after working in the milking parlor or other areas of the dairy.
- Ask the dairy manager or owner to keep the restrooms stocked with disinfectants and soap.
- Always wear milking gloves.
- Constantly change milking gloves.
- When you get home after working in the dairy, always take a shower and wash your work clothes.
- Keep the bathrooms and kitchen area in your workplace clean and disinfected.
- Keep tractors clean and disinfected.
- Keep social distance.

## If you are sick, to prevent transmitting your respiratory illness to others, do the following:

- Stay home if you're sick.
- Cover your nose and mouth with a disposable handkerchief when coughing or sneezing, then throw it away.
- Frequently clean and disinfect the objects and surfaces you touch.
- Form emergency plans for your dairy in the event of an illness.

Ask the dairy manager or owner to call the doctor's office if you have severe symptoms.

## Is there a vaccine for COVID-19?

There is currently no vaccine to protect against COVID-19. The best way to prevent infections is to take daily preventive measures, such as avoiding close contact with sick people and washing your hands frequently.

## Is there a treatment?

There is no specific antiviral treatment for COVID-19. People with COVID-19 can seek medical attention to help relieve symptoms.

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For more information on COVID-19, visit [www.cdc.gov/COVID19](https://www.cdc.gov/COVID19)

# A message to our customers, partners, suppliers and friends

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There is nothing more important to us than the safety and well-being of our colleagues, customers and communities. As a family company, we understand that the interconnectedness of our lives means that the actions we take within our business have an impact on countless others, including family members and friends.

We share your concerns about the spread of COVID-19 globally. We are committed to doing our part to reduce COVID's impact as quickly as possible, while maintaining our supply and service to you.

Our business spans more than 120 countries, so we first began monitoring COVID when it emerged in China. In spite of the many challenges, our team in China has continued serving our customers, and we have been able to maintain production and continuity of supply due to the strict biosecurity controls that we had already established prior to COVID-19.

As COVID-19 expanded its reach, we responded by establishing a dedicated COVID-19 task force representing all regions of the world. Together, with a team of senior management, we review the latest information, including the recommendations of the World Health Organization and Centers for Disease Control and Prevention, on a daily basis to adapt our approach to this dynamic and evolving situation.

A few of the specific actions we have taken to prioritize the safety of our team and the continuity of our service to our customers include:

1. COVID-19 Company Policy – Our policy addresses limitations on travel of our team, including contractors and consultants, as well as other required practices to safeguard all of our sites. This is something we are reviewing daily and continually updating to ensure best practice.
2. Visitor Screening Form – A visitor screening form must be completed by any guest, including internal guests and truck drivers, before they are able to enter any of our facilities. This measure is a first line of defense to safeguard against any known risks.
3. Limitation of outside visitors – While we are maintaining some business-critical meetings, we are utilizing virtual meeting platforms as an alternative or are postponing visits to a future date. We are not allowing tours or visits to our facilities that are not deemed to be business-critical at this time. Truck drivers making deliveries or pickups are asked to stay within their cabs or as close to their trucks as possible, and any entry to our facilities must be approved following completion of the visitor screening form.

4. Enhanced cleaning protocols – In addition to our regular cleaning services, we have enhanced our procedures to occur at more frequent intervals and with greater attention to the disinfection of all surfaces.
5. Team member health – We have required that any team member who is feeling ill will not return to the office until they have been free of a fever for more than 24 hours, without fever-reducing medications. Any high-risk exposure or confirmed case of COVID-19 necessitates a 14-day quarantine.
6. Operational continuity – Alltech operates nearly 100 manufacturing facilities around the world. Our global infrastructure enables us to shift production if necessary. We are working closely with all of our manufacturing teams to ensure operational continuity and service to our customers. We have implemented plans for all critical business units to work remotely, if required. As part of this, we continue to stress-test our systems and implement safeguards on the security of all data and technology.
7. Supply chain - We have been in contact with our key suppliers to review the status of all raw materials and have been reassured of continuity. While the majority of our materials and services are sourced in the Americas, we have built in contingencies globally, should the need to source from other geographies become necessary. Our global manufacturing and logistics capabilities position us favorably to continue to consistently serve our customers.

You can be assured that we will be staying in connection with you. Likewise, please keep in communication with our team, and let us know if you have any questions, concerns or additional needs.

We will continue to adapt to the challenges COVID-19 presents, focused foremost on your safety and ongoing service. Although COVID-19 has created unprecedented uncertainty, you can have complete confidence in our commitment to you.

Stay well,

Mark

**Mark Lyons, Ph.D.**  
**President & CEO**

